

KEY SOLUTIONS

- **GenAI QnA:** Fast, accurate answers from your own data with source tracking and easy updates.
- **GenAI Call Center:** Real-time voice-to-text, query understanding, RAG-based info retrieval, and automated response suggestions.
- **Agentic AI for Operators:** Embedded AI assistant for dashboards, alerts, workflow automation, and cross-system intelligence.
- **GenAI Network Monitoring & Troubleshooting (NMS):** Predictive monitoring of cameras, sensors, and networks, automated diagnostics, and health reporting for seamless operations.
- **Command Control Center:** Unified AI dashboard, predictive alerts, workflow automation, multi-agency coordination, and cloud-native scalability.



OVERVIEW

Transform operations with Generative AI, RAG-based knowledge retrieval, and predictive analytics. Deliver real-time insights, automated workflows, and intelligent decision support across call centers, command control, network management, and enterprise knowledge systems.

Ideal For:

Smart cities, command centers, traffic authorities, enterprises, and multi-agency operations.

GENAI SOLUTIONS

AI-Powered Intelligence for Smarter Operations

www.bitvididsolutions.com

